

Adding or Removing Other Health Coverage for Medi-Cal Beneficiaries

January 20, 2022

All providers, including pharmacies, can use the <u>DHCS OHC Removal or Addition Form</u> to assist Medi-Cal beneficiaries who need to update or remove their Other Health Coverage (OHC) from the State's system. The <u>OHC Reference Guide</u> provides step-by-step instructions for how to fill out these forms. Requests submitted via these forms are processed by DHCS within 36-72 hours. Providers should fill out and submit the applicable form with the beneficiary's consent (in-person or telephonic acceptable).

Alternatively, providers, including pharmacies, can direct beneficiaries fill out the <u>DHCS OHC</u> <u>Removal or Addition Form</u> on their own, if desired.

Beneficiaries and/or providers may also call the Fee-for-Service Medi-Cal Telephone Service Center, 8 a.m. to 5 p.m., Monday through Friday, except holidays, at the toll-free number 1-800-541-5555, to remove the OHC.